

**ALABAMA DEPARTMENT OF HUMAN RESOURCES
CHILD CARE PERFORMANCE STANDARDS DEFICIENCY REPORT**

SECTION A- IDENTIFYING INFORMATION

Facility Name: THE HEART LEARNING CENTER	Type of Facility : Center [X] Day [X] OST [] Night [] Family [] University [] Group []	Date of Visit: 8/21/2025
Facility Address: 934 CENTENNIAL WAY, MONTGOMERY, AL 36104, Montgomery	Licensee: THE HEART LEARNING CENTER LLC	Telephone #: (334) 649-1121
Ages: 0 Months to 16 Years	Director (if applicable): JOSE HARRIS	Capacity: 32 / NA Day Night

SECTION B - DEFICIENCY INFORMATION

Performance Standard Deficiency HAZARDS MUST BE CORRECTED IMMEDIATELY*	Date Corrected by Licensee
Deficiency Summary	
Failed - Fence or wall free of sharp edges, Inspection Form Comments: The wall that is shared by the facility and the playground has unsecured wooden pieces covering the crawlspace under the facility.	8/20/2025
Failed - Gates secured, Inspection Form Comments: The gate between the large playground and small fenced in area that is not used by the children has a gate missing.	8/12/2025
Failed - 18 up to 2½ years 1 to 7, Inspection Form Comments: The toddler room was out of ratio when the staff left the classroom and the preschool staff supervised both rooms to make breakfast.	8/21/2025
Failed - 2 ½ years up to 4 years 1 to 11, Inspection Form Comments: The preschool room was out of ratio when the staff left the classroom and the toddler staff supervised both rooms to make breakfast.	8/21/2025
Failed - Children younger than 2 ½ grouped separately, Inspection Form Comments: During arrival there were children younger than 2 1/2 grouped with children older than 2 1/2.	8/21/2025

Failed - Director authorized to conduct center business, Inspection Form 8/21/2025
Comments: The director was supervising the children in the preschool room and was not able to conduct center business.

Failed - Staff free from other duties while working with the children, Inspection Form 8/21/2025
Comments: The toddler and preschool staff prepared breakfast and lunch while supervising their children.

Failed - No screen time for children under 2 years of age, Inspection Form 8/21/2025
Comments: The staff in the infant room turned on cartoon on the television for five children under the age of two years old.

Failed - Meals and snacks comply with requirements, Inspection Form 8/21/2025
Comments: The toddlers were served pizza and milk. They did not have a fruit and vegetable with their meal.

Failed - Meals and snacks comply with USDA guidelines, Inspection Form 8/21/2025
Comments: The toddlers were served pizza and milk. They did not have a fruit and vegetable with their meal.

Failed - Parents provided with information on influenza annually, Inspection Form 8/4/2025
Comments: The parents were not provided with information on the flu.

Failed - Parents provided information on child development and children's health annually, Inspection Form 8/21/2025
Comments: The parents were not provided with information on children's health.

Failed - Vehicle safety check done annually, signed by certified mechanic, dated, and filed in center, Inspection Form 8/12/2025
Comments: There were not vehicle safety checks done on the two vans that the facility uses for transportation.

Failed - Each child 6 and older, the driver, and each adult passenger secured in an individual seat belt, properly anchored to the vehicle, Inspection Form 8/12/2025
Comments: On the white van there were five seats that did not have complete seat belts that secured, and on the colorful van there were 2 seats in the third row that did not have complete seat belts that secured.

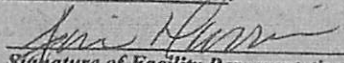
<p>Failed - By August 1, 2022, director/all teachers/substitutes/all service staff must be enrolled in the Alabama Pathway's Professional Development Registry, Inspection Form Comments: Only one staff was enrolled on Alabama Pathways on the day of Renewal visit 7/17/2025.</p>	Pending Correction
<p>Failed - Medical, Staff Checklist Comments: The staff does not have a medical form.</p>	8/4/2025
<p>Failed - Ongoing Training, Staff Checklist Comments: The staff needs 1 hour QCCL, 1 hour LD, 2 hours PDG, and 2 hours HSUP (the 11 hours of CCDF Health and Safety training cannot be counted for Ongoing training HSUP).</p>	Pending Correction
<p>Failed - Health and Safety Training, Staff Checklist Comments: The staff needs CCDF #9 Transportation and CCDF #12 Reporting Child Abuse & Neglect.</p>	8/4/2025
<p>Failed - TB Test Date and Results, Staff Checklist Comments: The staff does not have a TB test on file.</p>	8/4/2025
<p>Failed - References, Staff Checklist Comments: The staff does not have three references.</p>	8/20/2025
<p>Failed - Preadmission Form, Child Checklist Comments: The preadmission form has incomplete addresses.</p>	8/4/2025
<p>Failed - Immunization Certificate, Child Checklist Comments: The child's file does not have an immunization certificate.</p>	8/12/2025
<p>Failed - Hazardous substances locked, Classroom Checklist / Infant Room 2 Comments: In the infant room there were Clorox wipes and hand soap, that stated keep out of reach of children, not under lock and key.</p>	8/21/2025
<p>Failed - *Large balls (8 + inches) – 1, Classroom Checklist / Infant Room 2 Comments: In the infant room there was not a large ball 8+ inches.</p>	8/4/2025
<p>Failed - *Nesting and stacking toys – 2 sets, Classroom Checklist / Infant Room 2 Comments: In the infant room there were not 2 sets of nesting and stacking toys.</p>	8/4/2025

Failed - *Sit on riding toys – 2, Classroom Checklist / Room 1 Comments: In the toddler room there were not 2 sit on riding toys.	8/4/2025
Failed - *Large soft balls – 2, Classroom Checklist / Room 1 Comments: In the toddler room there were not 2 large, soft balls.	8/4/2025
Failed - *Toy telephones – 2, Classroom Checklist / Room 1 Comments: In the toddler room there were not 2 toy telephones.	8/4/2025
Failed - Sink, warm water, soap, paper towels, Classroom Checklist / Room 1 Comments: In the toddler room there was not soap or paper towels at the sink for diapering.	8/4/2025
Failed - Electrical outlets covered, Classroom Checklist / Room 1 Comments: In the toddler room there were two power strips by each window with exposed electrical outlets.	8/4/2025
Failed - *Interlocking manipulative play sets, different types-6, Classroom Checklist / C Comments: In the preschool room needs two more different types of interlocking manipulative play sets.	8/4/2025
Failed - *Matching games-6 (no more than 2 electronic, Classroom Checklist / C Comments: The preschool room needs six matching games.	8/4/2025
Failed - *Puppets-2, Classroom Checklist / C Comments: In the preschool room there were not 2 puppets.	8/4/2025
Failed - *Unbreakable mirror-full length, Classroom Checklist / C Comments: The preschool room needs one full length unbreakable mirror.	8/4/2025
Failed - *Toy telephones-2, Classroom Checklist / C Comments: The preschool room needs two toy telephones.	8/4/2025
Failed - *Rhythm instruments – 1 per child in group, Classroom Checklist / C Comments: The preschool room needs rhythm instruments.	8/4/2025
Failed - *Magnifying glass, Classroom Checklist / C Comments: The preschool room does not have a magnifying glass.	8/12/2025

Failed - Written daily schedule posted with 60-90 minutes of active play, Classroom Checklist / C Comments: The preschool room did not have a written daily schedule.	8/12/2025
Failed - *Jig-saw puzzle-1 per 5 children, Classroom Checklist / After School 3 Comments: The school age room needs four more age appropriate jig-saw puzzles.	8/12/2025
Failed - *Games: choose outdoor or active games suited to age of children-1 per 5 children, Classroom Checklist / After School 3 Comments: The school age room needs outdoor games.	8/20/2025
Failed - *Books suited to age of children-2 per child, Classroom Checklist / After School 3 Comments: The school age room needs books suited to the age range of the school age children.	8/12/2025
Failed - *Interlocking manipulative play sets – 1 per 5 children, Classroom Checklist / After School 3 Comments: The school age room needs interlocking manipulative play sets.	8/20/2025
Failed - Written schedule posted with 60-90 minutes of active play, Classroom Checklist / After School 3 Comments: The school age room does not have a written schedule posted.	8/12/2025
Failed - Labeled storage space at child level, Classroom Checklist / After School 3 Comments: The school age room does not have labeled storage space at child level.	8/12/2025
Failed - Potty chairs cleaned/disinfected/empties, Classroom Checklist / Room 1 Comments: There were potty chairs in the front girls and boys bathrooms that had not been emptied and cleaned.	8/12/2025
The two vehicles used for transportation were restricted on July 17, 2025 due to missing seatbelts., Ad Hoc Comments: NA	8/4/2025

INSTRUCTIONS TO LICENSEE: Column 2, Date Corrected by Licensee, is to be completed by the facility representative after each deficiency is corrected. The facility representative must put the date of correction and his/her initials in Column 2. This form must be returned to the Department of Human Resources on or before 9/4/2025, as verification that deficiencies have been corrected.

NOTICE: Any misleading or any false statements or reports made to the Department and/or failure to correct the listed deficiencies can be the basis for adverse action. None of these requirements are to be interpreted to allow anyone to operate in violation of Performance Standards. A facility licensed by the Department must always meet Performance Standards applicable to that facility. It is the responsibility of the licensee to operate in compliance with Performance Standards.



Signature of Facility Representative

Leanna Towery

9/21/25

Date

Signature of DHR Licensing Representative

8/21/2025

Date

COPIES TO: director