

**ALABAMA DEPARTMENT OF HUMAN RESOURCES
CHILD CARE PERFORMANCE STANDARDS DEFICIENCY REPORT**

SECTION A - IDENTIFYING INFORMATION

Facility Name: HERITAGE LEARNING CENTER & DC	Type of Facility : Center ☒ Day ☒ OST ☐ Night ☐ Family ☐ University ☐ Group ☐	Date of Visit: 12/4/2025
Facility Address: 1634 LEE AVE, CULLMAN, AL 35055, Cullman	Licensee: HERITAGE LEARNING CENTER & DC, LLC	Telephone #: (256) 841-5440
Ages: 3 Weeks to 12 Years	Director (if applicable): Lexie Willingham	Capacity: 120 , NA Day Night

SECTION B - DEFICIENCY INFORMATION

Performance Standard Deficiency HAZARDS MUST BE CORRECTED IMMEDIATELY*	Date Corrected by Licensee
Deficiency Summary ROUGH OR HARSH HANDLING, Allegation Comments: Per video footage viewed on December 4, 2025, on November 24, 2025, a staff person was seen using rough and harsh handling on a two (2) year old child by grabbing the child's hair and clothes.	11/24/2025

INSTRUCTIONS TO LICENSEE: Column 2, Date Corrected by Licensee, is to be completed by the facility representative after each deficiency is corrected. The facility representative must put the date of correction and his/her initials in Column 2. This form must be returned to the Department of Human Resources on or before N/A, as verification that deficiencies have been corrected.

NOTICE: Any misleading or any false statements or reports made to the Department and/or failure to correct the listed deficiencies can be the basis for adverse action. None of these requirements are to be interpreted to allow anyone to operate in violation of Performance Standards. A facility licensed by the Department must always meet Performance Standards applicable to that facility. It is the responsibility of the licensee to operate in compliance with Performance Standards.


Signature of Facility Representative

JAIME BOWMAN

12/4/25
Date

12/04/25

Signature of DHR Licensing

Date