

**ALABAMA DEPARTMENT OF HUMAN RESOURCES
CHILD CARE PERFORMANCE STANDARDS DEFICIENCY REPORT**

SECTION A- IDENTIFYING INFORMATION

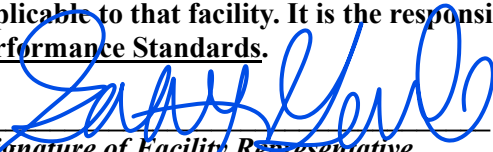
| | | |
|---------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|
| Facility Name: HOOPER CHILD CARE & EARLY LEARNING CTR | Type of Facility : Center [X] Day [X] OST [] Night [] Family [] University [] Group [] | Date of Visit: 1/23/2026 |
| Facility Address: 360 FISCHER ROAD, HOPE HULL, AL 36043, Montgomery | Licensee: WEST MONTGOMERY EDUCATIONAL FOUNDATION | Telephone #: (334) 288-2770 |
| Ages: 6 Weeks to 14 Years | Director (if applicable): Salina Guest | Capacity: 232 / NA Day Night |

SECTION B - DEFICIENCY INFORMATION

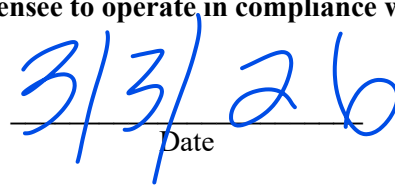
| <u>Performance Standard Deficiency</u> <i>HAZARDS MUST BE CORRECTED IMMEDIATELY*</i> | Date Corrected by Licensee |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|
| Deficiency Summary | |
| ROUGH OR HARSH HANDLING, Allegation Comments: DHR representative observed video footage from January 14, 2026 from 12:03pm-12:09pm in the K4 A room where the staff took hold of a five-year-old child's left arm with one hand, led the child to a chair by the staff's desk, and had the child sit in the chair. The staff spoke with the child and then took the child by the hand to put the child in a standing position. The staff led the child around the room to a table to speak to the child again. The child sat on the table and the staff grabbed the child's right arm with one hand and moved the child from a sitting position to a standing position next to the table. | Pending Correction |
| DHR representative observed video footage from January 14, 2026 11:27am-12:18pm in the K4 A room a staff using and talking on their cell phone while supervising children 4-5 years old alone during naptime., Ad Hoc Comments: NA | Pending Correction |
| On January 23, 2026 there were four children not signed in, and one infant signed out that was present at the facility., Ad Hoc Comments: NA | Pending Correction |

INSTRUCTIONS TO LICENSEE: Column 2, Date Corrected by Licensee, is to be completed by the facility representative after each deficiency is corrected. The facility representative must put the date of correction and his/her initials in Column 2. This form must be returned to the Department of Human Resources on or before 2/6/2026, as verification that deficiencies have been corrected.

NOTICE: Any misleading or any false statements or reports made to the Department and/or failure to correct the listed deficiencies can be the basis for adverse action. None of these requirements are to be interpreted to allow anyone to operate in violation of Performance Standards. A facility licensed by the Department must always meet Performance Standards applicable to that facility. It is the responsibility of the licensee to operate in compliance with Performance Standards.



Signature of Facility Representative



Date

LEANNA TOWERY

Signature of DHR Licensing Representative

1/26/2026

Date

COPIES TO: director